

# Christian L. Mcfadden

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## SKILLS

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Technical Support: Windows, Troubleshooting, Networking, Help Desk

Programming Languages: Java, Python, JavaScript, HTML/CSS, SQL, Swift (iOS), React, Firebase, SQLite, Kotlin

Tools: Git, Android Studio, Xcode, Bootstrap, Agile, Microsoft Office Suite (Word, Excel, Access)

Soft Skills: Customer Service, Communication, Problem Solving, Mentorship, Time Management

## EDUCATION

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### Fayetteville Technical Community College

Fayetteville, North Carolina

A.S. in Computer Science

Aug 2021- Dec 2023

- **Concentrations:** Programming/ Mobile Application Development/ Information Technology

- **Related Coursework:** Data Structures, Computer Organization, Object-Oriented Programming

C-Certificate in IT Basics, IT/IOS Devel Using Swift , IT/Mobile Application Development, IT/Mobile & Web Basics

Dec 2023

Google Support Professional Certificate

Dec 2024

## EXPERIENCE

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### B&B Marine Construction

Leland, North Carolina

Crew Leader

Aug 2020 – Feb 2022

- Led a team of 5 employees, ensuring projects were completed on schedule and to safety standards.
- Responsible for daily equipment preparation and operational oversight, including forklifts, pallet jacks, and excavators.
- Fostered a collaborative team environment, mentoring team members and ensuring smooth communication despite language barriers.

### Holiday Inn (Strand & Kingston Hospitality)

Fayetteville, NC/ Kingston, NY

Night Auditor

Jan 2022 – Present

- Provide first-line technical support for guests and staff, troubleshooting issues with printers, phones, computers, and servers.
- Utilize Opera software to manage guest check-ins, monitor property systems, and track occupancy.
- Maintain financial oversight, including balancing cash, credit, and inventory using Microsoft Excel and Word, ensuring accurate reporting to senior management.
- Resolve customer issues with professionalism and empathy, maintaining high satisfaction by ensuring prompt resolution of concerns.
- Collaborate with the security team to monitor premises and address safety concerns.

### SAS Retail Merchandiser

Remodel Merchandiser

April 2025 – Present

- provide in-store merchandising support to Retailers to meet shoppers' needs
- building displays and end caps, resetting shelves with product rotation, and tracking inventory to ensure that stores and suppliers maximize sales opportunities

## PROJECTS

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### Weather App (Web App)

Team Member

- Developed a web application using Flask, Python, SQL, and Bootstrap to display live weather data.
- Implemented user customization features for a personalized dashboard experience.